Credit Suisse’s new technology chief wants her team to adopt agile working practices and develop a «robust engineering culture.»

Joanna Hannaford, who joined the Swiss bank as chief technology and operations officer in January, has formed her team and laid down its top-down priorities in an internal memo seen by finews.asia.

«[We will] adjust our financial framework to support agile practices, which we will deploy across the bank,» Hannaford says in her bank-wide message to employees.

The move emulates cross-town rival UBS’ shift to agile working methods introduced when its CEO Ralph Hamers took over more than a year ago.
Hannaford also intends to use technology to identify opportunities in governance to reduce bureaucracy and to «streamline decision-making and accelerate code deployment while improving the management and control of risks,» according to the memo.

Effectively immediately the following employees will report directly to Hannaford:

- Laura Barrowman, chief information officer.
- Nikhil Patel, chief information security officer.
- Nicola Kane, global operations & chief payments officer.
- Mathias Thielen, COO / finance.
- Erin Donoghue, resilience, governance & risk.
- Samuel Berner, chief talent officer.
- Claude Honegger, senior advisor.
- Adrian Pearce, head of advisory services & chief data officer.
- Madlen Hofmann, senior executive assistant.

Divisional and functional technology leads reporting to chief information officer Laura Barrowman are:

- Luis Pereira, wealth management technology.
- Kirsten Renner, Swiss bank / SBIP technology.
- Stephane Rey, asset management technology.
- Marinela Tudoran, investment bank technology.
- Andreas Blatt, compliance technology and risk technology a.i.
- Raj Vig, finance and legal technology.
- Mark Ellis, operations technology, Patrick Maes, HR technology.